

	ALAGAPPA UNIVERSITY (A State University Established by the Government of Tamil Nadu in 1985, Accredited with 'A++' Grade by NAAC (CGPA 3.59) under Dual Mode Category in the Fourth Cycle, Graded as Category- I University and Granted Autonomy by MHRD-UGC, 2023 : NIRF : 30, THE – Asia : 111, THE – World Young Universities : 101-150, 2024 : QS India : 32, QS South Asia : 59, QS Asia : 271-280) KARAIKUDI – 630 003, Tamil Nadu, India CENTRE FOR DISTANCE AND ONLINE EDUCATION	
Phone: (+91) 4565 223 400, (+91) 4565 223 401		E-Mail: dde@alagappauniversity.ac.in

Expression of Interest (EoI) – Learning Management System (LMS) Support Service for Online Programmes of the CDOE, Alagappa University

The Centre for Distance and Online Education (CDOE) of Alagappa University was established with the aim of providing accessible, high-quality higher education, specifically catering to students who are unable to pursue traditional on-campus programs. The programs and degrees provided through the Distance and Online learning mode are widely recognized for their quality, leading to significant demand among learners.

With the rapid expansion of online education, there is a unique opportunity for institutions to provide innovative online programmes effectively. In this regard, it becomes imperative to adopt a robust Learning Management System (LMS) platform that ensures a seamless, world-class learning experience for students.

Alagappa University now invites Expression of Interest (EoI) from qualified and experienced Educational Technology Service Providers to offer Learning Management System (LMS) support services for the online programs provided by the Centre for Distance and Online Education (CDOE), Alagappa University.

a) Application for EoI Submission

Particulars	Details
Name of the Technology Service Provider	
Address of the Technology Service Provider	
Nature of Ownership of Technology Service Provider with year of establishment (State the Act under which registered and registration date), Area of Operation (Pan- India or Regional presence)	
GST Number	
PAN Details	
URL of Technology Service Provider	
Phone Numbers	
Fax Number	
E-mail ID	
Contact Person Name and Address with Email id and Mobile number	

b) Eligibility Criteria considered for Evaluation of EoI

Following will be the minimum pre-qualification criteria. All Technology Service Providers must satisfy all the criteria listed below. Responses not meeting the minimum pre-qualification criteria will be rejected and will not be evaluated.

Sl. No.	Eligibility Criteria	Remarks/Documents Required
1	The Technology Service Provider should provide evidence for having adequate knowledge and technology resources	In case of engaging external service providers, supporting document of MoU, Certificates/Licenses need to be produced.
2	The average annual turnover of the Technology Service Provider during the last 3 years should be not less than Rs. 5 Cr	It should be shown year-wise separately and certified by the Chartered Accountant. Last three years income tax returns with acknowledgements and GST payment receipts.
3	The Technology Service Provider should have minimum of 5 years' experience in the Online Learning Management System	Supporting documents for providing Online Learning Management System
4	The Technology Service Provider should possess the essential infrastructure & manpower facilities, which are required to carry out the activities.	Infrastructure and technical support resources available with the Technology Service Provider (Details of size of the company).
5	The Technology Service Providers having black-listed/ debarred in participating in any procurement activities by any State or Central Government in India are not allowed to participate in the EoI process.	Declaration of Non-blacklisting duly certified by Notary Public.

c) Requirement for the Learning Management System Platform (LMS)

Sl. No.	Criteria	Documents Required
1	The Technology Service Provider should have offered LMS Platform services with one State / Central / Private University or Institutes, ranked top 100 by NIRF.	Submit the documentary evidences.
2	LMS should have the compliance to the conditions mentioned in the UGC (Open & Distance Learning Programmes & Online Programmes) Regulations -2020.	Compliance Documents in connection with LMS are required with evidences.
3	Readiness of the LMS to deploy the e-SLM and ability to modify the contents as and when required by the University	Yes/No If Yes, enclose the documentary evidences.
4	Evidence of having managed a minimum of 2000 students per year through Online Programmes for the last three years.	Documentary Evidences should be provided
5	Provision to integrate HEIs Enterprise Resource Planning (ERP) and Online payment gateway	Yes/ No
6	Provision for content storage and management	Provide the storage capacity with documentary evidences.
7	Flexibility – Safe browsers supportive and responsive. Compatibility of LMS with gadgets (PC, Laptop, Tab and Smart phone)	Complied
8	Robust and Scalable Cloud server	Provide the Cloud Server details with configuration
9	Experience in conducting Proctored Examination	Yes/No If Yes, enclose the documentary evidences.
10	Provision for Updation/Add-on facilities on the LMS.	Yes/No

d) Proposed service charges for Technology Support Services

Sl. No.	Particulars	
1	Proposed service charges for Technology Support Services	

Interested Technology Service Providers are requested to fill the application and submit the same along with necessary documents to The Registrar, Alagappa University, Karaikudi – 630 003, in a sealed envelope on or before **15.10.2026 5:00 p.m.**

This call of EoI shall not be binding on the University in any way regarding the final choice of a deployment partner.

REGISTRAR